



Product Brief

Integrated Credit Card Processing

Bring automation and efficiency to your payment collection process



**Streamline fee collection:
One swipe of the card is
all it takes to process a
payment and post to the
patient account.**

Seamless integrated payment

We have partnered with TransFirst to offer a service for processing credit card charges directly through ClinicTracker Connect. You no longer have to waste time entering the information manually or through a standalone terminal. With a single card swipe, ClinicTracker acquires the credit card data, transmits the transaction to the payment gateway, and applies the payment to the patient's account. Patients can also pay their bills online through the [Patient Portal](#).



Convenient access system-wide

You can collect a patient's copay and process a credit card in several locations throughout the system:

- Patient Dashboard (chart summary)
- Scheduler (for a specific appointment)
- BillingTracker (when generating the claim and from patient or insurance payment screens)
- Patient Portal (web based chart accessible to patients)



Payment process

On the Collect Copay screen, enter the amount due, payment method, reference number, and any comments you might want to store. When you swipe the credit card through the card reader, the card holder's name, card number, and expiration date will automatically populate the appropriate fields. The system automatically applies the specified payment amount to open claims, avoiding manual entry.

Meet or Beat Promise

TransFirst has committed to meet or beat our client's current processing fees to maximize satisfaction and ease adoption. Contact us to learn more.

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This Semtek USB device plugs directly into your computer and even works over a terminal server connection.



If the transaction is approved, the patient receives a receipt by email. You can also print out a paper version immediately or suggest it be printed out at home through the Patient Portal. Your clinic can also keep records of patient payments by running reports based on credit card transactions made in ClinicTracker, BillingTracker, and the Patient Portal. Payments collected through the Patient Portal can have confirmation receipts emailed to your office staff.

Benefits:

- Simple implementation and electronic enrollment process with no contract terms
- Makes it more convenient for the patient to pay his or her bill
- Reduces the time staff spend collecting copays and processing post-adjudication balances
- Minimizes desk clutter with a compact card reader
- Eliminates redundancy and reduces errors by keeping the process entirely within ClinicTracker
- Assures transactions are processed using the latest digital security in a safe and secure environment through our PCI-compliant solution
- Help is just a call away with TransFirst's in-house, on-shore, 24/7 customer support



Integrated Credit Card Processing saves money:

- Record keeping and reporting are easier because transactions are posted to your bank account before any fees are charged. Service fees are deducted in one lump sum at the end of the month
- Faster payment posting (two days versus the three-day industry standard)
- No charges for declined transactions because TransFirst waives declined authorization and batch header fees

As an added benefit, TransFirst offers potential customers a complimentary Efficiency Analysis that compares your current costs for processing credit cards with what they would charge. This analysis comes with a meet or beat promise -- they will not charge you more than you are paying now. TransFirst's commitment to meet or beat pricing means that your payment processing will be more efficient and cost effective.

For more information about how this flexible utility can benefit your practice, contact us at 315.633.4240 or hello@ClinicTracker.com