



Product Brief

## Direct Secure Electronic Messaging

Safe Communication of Sensitive Information



**Transmit patient data in compliance with government regulations for enhanced encryption.**

### ClinicTracker Lets You Share Information With Confidence

Federal regulations require that any messages you send to an outside provider containing Protected Health Information (PHI) must be transmitted securely. These rules are intended to ensure that your patients' privacy is protected at all times.

We've made the process of sending protected health information simple with our new Direct Secure Messaging application. Using the latest encryption technology, it lets you send messages, file attachments, and C-CDA (Consolidated Clinical Document Architecture) records directly through ClinicTracker Connect. In fact, if your agency uses the ClinicTracker Patient Portal, your patients will be able to forward their medical records (in C-CDA format) to outside providers, safe in the knowledge that the information will be protected.



While we developed Direct Secure Messaging to comply with the 2014 criteria for the Meaningful Use program, you can add this feature to your system even if you are not using the Meaningful Use Edition. You pay a flat annual rate for your agency based on the number of users in your practice. Just register your name and NPI number (if available) and after a short identity proofing process you will be ready to send secure messages via Direct.

A screenshot of the 'Compose Direct Message' window. The window title is 'Compose Direct Message'. It has a 'To' field with the value 'Test Direct Recipient <clinictracker@direct.phimail-dev.com>' and a 'Send' button. The 'Subject' field contains 'C-CDA for John Zippy' and a 'Save as Draft' button. The main text area contains the message: 'Attached, please find the C-CDA record for patient John Zippy. I believe Mr. Zippy would benefit from receiving services at your clinic. This will provide you with his full history of encounters, problems, allergies, and medications. If you have any questions, please feel free to reply to my secure Direct address.' Below the text area, there are several options: a checked checkbox for 'Include C-CDA for' with a dropdown menu showing 'Zippy, John M' and a 'Clear' button; a 'Binary File Attachment' field with a browse button; a 'Text File Attachment' field with a browse button; and a checked checkbox for 'Request Notification'.

For ease of use, we've integrated the Direct Secure Messaging feature into our Clinic Tracker Message Center application. Your staff will find it simple to collaborate with outside providers, and will know that all transactions will be confidential.

**To view a demonstration of this capability and other functionality in ClinicTracker, please contact us at 315.633.4240 or [hello@ClinicTracker.com](mailto:hello@ClinicTracker.com)**