Direct Secure Electronic Messaging

Safe Communication of Sensitive Information

Transmit patient data in compliance with government regulations for enhanced encryption.

ClinicTracker Lets You Share Information With Confidence

Federal regulations require that any messages you send to an outside provider containing Protected Health Information (PHI) must be transmitted securely. These rules are intended to ensure that your patients' privacy is protected at all times.

We've made the process of sending protected health information simple with our new Direct Secure Messaging application. Using the latest encryption technology, it lets you send messages, file attachments, and C-CDA (Consolidated Clinical Document Architecture) records directly through ClinicTracker Connect. In fact, if your agency uses the ClinicTracker Patient Portal, your patients will be able to forward their medical records (in C-CDA format) to outside providers, safe in the knowledge that the information will be protected.

While we developed Direct Secure Messaging to comply with the 2014 criteria for the Meaningful Use program, you can add this feature to your system even if you are not using the Meaningful Use Edition. You pay a flat annual rate for your agency based on the number of users in your practice. Just register your name and NPI number (if available) and after a short identity proofing process you will be ready to send secure messages via Direct.

For ease of use, we've integrated the Direct Secure Messaging feature into our Clinic Tracker Message Center application. Your staff will find it simple to collaborate with outside providers, and will know that all transactions will be confidential.

To view a demonstration of this capability and other functionality in ClinicTracker, please contact us at 315.633.4240 or hello@ClinicTracker.com

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