



Product Brief

# Telehealth Service

Schedule and conduct telehealth sessions via ClinicTracker



**Expand your reach  
by offering telehealth  
services.**

**A built-in telehealth service for mental health and substance abuse agencies.**

## Telehealth Service: Overview

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**Unlimited usage for each  
channel you purchase.**

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Telehealth has become a major force in behavioral healthcare. But few EHRs are equipped to handle the special challenges of scheduling appointments across time zones, integrating videoconferencing functionality, and meeting verification requirements.

Our EHR has a built-in telehealth service for mental health and substance abuse agencies. It gives you a ready-made method for interacting with your patients remotely using an internet-connected desktop, laptop, or other mobile device equipped with a webcam. We make it simple to set up telepsychiatry/telemedicine appointments, conduct sessions, access recordings, and keep records — all using the standard ClinicTracker interface you've come to know so well.



## Telehealth Service: Benefits

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**Scheduling appointments across time zones opens up possibilities to practice across several states.**

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### Plenty of Scheduling Options

- Schedule across time zones based on both clinician and patient locations
- Configure services, locations, and event types to generate telehealth visits automatically
- Schedule telehealth visits using the same scheduling system staff already uses for other types of appointments
- Allow patients to view and access scheduled sessions from within the Patient Portal

### Keep Patient Records Current

- Automatically store all video/audio recordings within the cloud, not on your computer
- Access all recordings within the patient's ClinicTracker record

### See More Patients

- Expand your market by offering telehealth services
- The telehealth platform accommodates individual and group sessions

### Stay Compliant

- Telehealth appointments are HIPAA compliant

### Flexible Usage

- Conduct unlimited telehealth sessions with each channel you configure

**Contact us now to start using our built-in telehealth services with ClinicTracker.**

