



Product Brief

# ClinicTracker Comprehensive Billing Service

Bringing You Billing Success



**We specialize in revenue cycle management for mental health and substance abuse agencies.**

## How Does Our Comprehensive Medical Billing Service Work?

First, we conduct an exhaustive review of your current system with an eye toward developing a fully accountable and effective billing process going forward. One of our billing experts will work with you to configure our software so that, at every turn, it submits claims insurance companies are likely to accept.

Next, we develop a strategy for handling claim rejections so that they are remedied as quickly as possible (we're talented at identifying errors and rectifying them).

From that point on, we assume the responsibility for your revenue cycle management tasks, including patient account billing and claim submissions, handling denials, managing claim tracking, and ensuring billing compliance. Our sophisticated on-demand reporting features keep you informed every step of the way.

**Struggling to manage patient billing? Thinking about outsourcing the entire mess?**

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Hear what one of our clients had to say about us:

*I just wanted to reach out to say thank you for all your sustained efforts with the billing. I found out on Friday that we are getting a huge payment this week for a regular weekly electronic batch from Fidelis and claims are also approved for the following week. So it looks like we are up and running with our main payer for weekly claims!*

*This is a huge moment for us since it represents financial stability and sustainability. We couldn't have done it without all of your efforts and support, through a particularly challenging time for our agency. Thanks for keeping at it and enduring a very drawn-out and stressful process as we got everything in order despite unforeseen roadblocks we ran into as a new clinic. I look forward to continuing our work together.*

- Ian L. of VCS Mental Health Clinic

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**Confused by intricate mental health, workers comp, or substance abuse billing requirements?**  
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### Here are just some of the reasons why you should select ClinicTracker's Billing Service:



- We know the ins and outs of billing for mental health and substance abuse services. (General medical billing services usually don't have a clue.)
- Enjoy the benefits of one-stop shopping and technical support for your EHR and billing services.
- Need the capacity for institutional billing (UB-04 or 837I)? No problem.
- Want us to handle provider credentialing? Not an issue with our service partner TriZetto Provider Solutions.
- Reduce overhead costs, track claims efficiently, and know you're working with a system designed for fast and accurate revenue management.
- Budget friendly and affordable (with individualized pricing).

**Our dedicated billing team will help you find success every step of the way!**