

**For Release  
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## **New Eating Disorder Clinic Selects ClinicTracker by JAG Products, LLC**

*The Healing Connection LLC will implement hosted SaaS model*

**Dewitt, NY November, 2009** — JAG Products, LLC, provider of EMR and clinic management solutions, announced today that The Healing Connection (THC) of Fairport, NY has selected the ClinicTracker suite of products to manage their Eating Disorders practice. THC is implementing both the ClinicTracker and BillingTracker modules to handle their EMR record keeping, compliance, clinic management, scheduling, reporting, insurance claims, billing, and receivables.

"We wanted an integrated solution that would make it easy for our staff to manage patient contacts and compliance information. ClinicTracker helps us achieve those goals quickly and accurately. Because of the unique demands of our program services, ClinicTracker was ideally suited for our operation. JAG's responsiveness and flexibility to personalize the system convinced us they were the right vendor, and we trust JAG to deliver on their promises and support us through the start-up of our new program. The success we experience in providing and documenting the care we offer to patients and families depends on the solid connections we have with our partners like JAG Products," said Mary Tantillo, CEO and Clinical Director of THC.

The Healing Connection will implement the following solutions from JAG Products, LLC:

**BillingTracker** is a complete claims and billing solution for any Mental Health, Chemical Dependence, Family Service, or Home Care agency. Designed to work as a stand-alone or fully integrated offering, BillingTracker manages an agency's entire financial operation. It supports sophisticated fee schedules and easily handles recording of patient/insurer payments, adjustments, and write-offs. BillingTracker supports ANSI 837 electronic claims, Medicare and Medicaid claims, and HIPAA compliant CMS1500 paper claims. BillingTracker's built-in automation makes the billing operation more efficient and improves cash flow to the agency.

**ClinicTracker** was designed by behavioral health professionals to solve the daily challenges involved in managing a Mental Health, Chemical Dependence, Family Service, and Home Care agency. Powerful on-line reporting delivers instant analysis of key clinic functions. ClinicTracker advantages include compliance tracking, internal messaging system with alerts, patient and staff scheduling, eForms with signature capture, as well as document management for a completely paperless EMR.

**ClinicTracker Hosted (SaaS) model** allows any size of practice to utilize the benefits of the software without requiring IT hardware or personnel resources. All that is needed is an internet connection and a web browser.

"Because many agencies are under financial pressures, they need to automate their operations and increase efficiencies. ClinicTracker is a solution that informs everyone from clinicians to administrators to the executive committee," said Joshua Gordon, President of JAG Products. "You can't manage an operation if you don't really know what's happening day to day. ClinicTracker offers a real-time dashboard into the entire operation."

**The Healing Connection**, located in Fairport, NY in the Greater Rochester area, is a 35 hour/week Eating Disorders Partial Hospitalization Program that offers innovative, intensive, and comprehensive treatment to adolescents and adults (ages 12 and up) with eating disorders and their families. The program provides a supportive, structured environment for patients to assist with normalization of eating, stabilization of weight, and improvement in other psychological/behavioral symptoms associated with eating disorders. The program is staffed by a multidisciplinary treatment team of mental health providers including a PhD nurse therapist program director, social work therapist clinical coordinator, 2 social work primary therapists, dance/movement therapist, yoga instructor, art therapist, psychiatrist, registered dietitian, and case manager. Professional staff are specialized in eating disorders treatment and the treatment of associated co-morbidities such as anxiety, depression, and substance use disorders.

### **About JAG Products, LLC.**

JAG Products, developer of ClinicTracker, BillingTracker, AlertTracker, ReviewTracker, and more, has been meeting the needs of mental health clinics since 1998. Its flagship product, ClinicTracker, is an agency-wide solution that has won high praise for its intuitive interface, time-saving array of functions, and responsive support. All of JAG's solutions promote accountability, efficiency, and improved patient care. Learn more at [www.JAGProducts.com](http://www.JAGProducts.com)

### **For more information:**

Mark Shriro, Director of Sales & Marketing, 800-884-8182 ext. 9  
[mshriro@JAGProducts.com](mailto:mshriro@JAGProducts.com)

**For more information on ClinicTracker or BillingTracker:**  
<http://www.ClinicTracker.com>

### **For more information about The Healing Connection:**

Mary Tantillo, Ph.D., R.N., C.S.  
Email: [tantillo@rochester.rr.com](mailto:tantillo@rochester.rr.com)

Phone: 585-703-3403

Website: [www.TheHealingConnectionLLC.com](http://www.TheHealingConnectionLLC.com) under construction