



## Product Brief

# Electronic Medical Record with Practice Management

## Designed for Mental Health and Substance Abuse Agencies

Patient Dashboard: Zippy, John

**Client Information**  
Name: Zippy, John  
Gender: Male  
DOB: 8/15/1978 (34 y.o.)  
SSN: 987-65-4321  
Race: American Indian or Alaska Native  
Client ID: 11235 (Family ID: A2345)

**Contact Information**  
Address: 10480 Campus Way South  
Apt C  
Largo, MD 20774  
Phone: (301) 336-9428

**Active Scheduling Groups**  
Afternoon PHP Group  
Art Therapy Group  
Drama Therapy IOP  
IOP  
Tuesday Depression Group

**Appointment Diagnoses Within Range (24 Displayed)**

Date	Axis 1 Primary	Axis 1 Secondary	Axis 1 Tertiary	Axis 2
8/15/2012	305 Alcohol Abuse			
8/15/2012	111.11 Diagnosis Pending			
8/13/2012	111.11 Diagnosis Pending			
8/13/2012	111.11 Diagnosis Pending			
8/13/2012	111.11 Diagnosis Pending			
8/10/2012	111.11 Diagnosis Pending			

Patient Dashboard

Intuitive design and simple navigation mean instant access to the important details of any patient record.

### Provide accountability throughout your agency

ClinicTracker Connect provides intake to discharge EMR management.

### Clinical benefits:

- Record:
  - Intake and demographic information
  - Patient contacts and collateral activities with full treatment history
  - Group appointments and notes on a single screen for better productivity
- Manage:
  - Progress Notes, treatment plans, admissions, discharges, and more with built-in and customizable templates
  - Medications and prescriptions with ePrescribing
  - Staff certifications and renewal dates
  - Regulatory Compliance with alerts delivered via integrated messaging
- Capture:
  - Doctors orders for labs, medications, and other services
  - Vitals, allergies, medical problems, and prescriptions for quick summary analysis



## Practice management benefits:

- Automate:
  - Insurance eligibility verification to allow access to information without the need for phone calls and waiting on hold
  - An automated appointment reminder service to reduce your no show rate
- View:
  - A color coded scheduling system with centralized and individual/group scheduling collection feature
  - Available appointments slots by location, staff credential, and event type
  - Multiple schedules, locations, and patients at one time
  - Built-in and customizable reports ensure quick answers to any question about your agency
- Create:
  - Any form template you need for patients or internal use
  - Sophisticated administrative reports customized to your particular requirements

The screenshot displays the ClinicTracker Connect user interface. On the left is a navigation menu with buttons for Patients, Paperwork, Compliance, Medical, Staff, Utilities, Reports, and BillingTracker. The main area is divided into several sections:

- My Patients:** A table with columns for Last, First, Client ID, and DOB. Patients listed include Connor Ackley, Dylan Baker, Dennis Bell Jr., Rachael Dune, Jake Earling, Bob Parker, Jason Smith, Tom Smith, Kevin Thompson, David Wright, and John Zippy.
- My Messages:** A section with tabs for Messages, Reminders, Alerts, Sig Requests, and eRx. It shows a list of messages with columns for Patient, Responsibility, and Type.
- My Scheduled Events:** A table with columns for Date, Start Time, End Time, Description, Patient, and Linked Appt. It shows events for 6/4/2012 and 6/5/2012, including lunch breaks and Tuesday sessions.

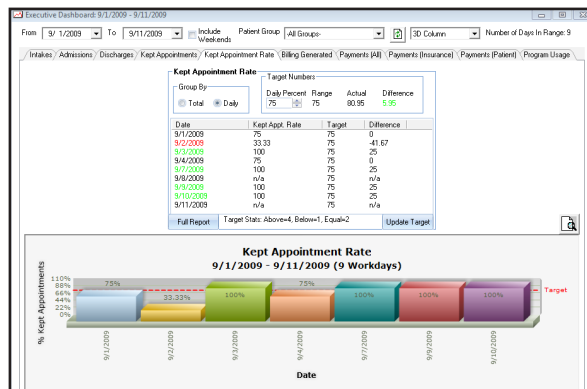
At the bottom, a status bar shows: Logged On User: Mark Shiro (mshiro), Staff Type: Administrator, Instance: Clinic3, Log On Time: 6/4/2012 3:40:48 PM, Version: 7.0.13, and Demo Clinic.

## User Dashboard



## Revenue management benefits:

- Streamlined claims processing
- Bill directly to payers or through a partner clearinghouse
- Integrated file transfer utility
- Simple payment recording
- Reduced staffing requirements for claims processing
- Built in aging, claims, and payment reports



Executive Dashboard

## Ease of use benefits:

- Multiple navigation methods to support varying preferences of your staff
- Staff Dashboard for instant snapshot of today's priorities
- Patient Dashboard for finding any patient information in a single screen
- Executive Dashboard for instant analysis of key agency metrics

## Implementation and support benefits

JAG Products has over 12 years of experience implementing and supporting ClinicTracker Connect within behavioral healthcare agencies. Benefits include:

- Incredibly responsive and knowledgeable support staff, accessible via phone or online support portal
- Comprehensive manuals, quick-start guides, training videos, and intelligent problem reporting system
- Pre-configured system to offer an instant infrastructure of templates, reports, and compliance tracking without the need to build your own system from scratch

ClinicTracker Connect's EMR with practice management can help you become paperless, improve your efficiency, and generate more revenue.

For more information contact us at 315.633.4240 or [ClinicTracker@JAGProducts.com](mailto:ClinicTracker@JAGProducts.com)